

## A Day in the life of a Security Officer

### **What is a typical day like as a Security Officer?**

A day involves a variety of tasks. A large part is conducting bag searches and scanning visitors in our boarding area as they arrive. Other responsibilities are guarding our retail store, patrolling the site, and working events.

We provide overall supervision of the i360, keeping all people, the premises, and property safe, while delivering a high standard of customer service.

### **What's the best thing about your role?**

I love everything from the people and the location, to the job itself. At the i360 you have such a variety of tasks to keep you busy, you never get bored. You meet different people each day, and no shift is the same as the last.

### **What do you find most challenging?**

Being such a popular tourist attraction, every so often it can be tough keeping up with busy times. You must be able to manage your time effectively and be able to prioritise tasks.

We take pride in keeping our customers and staff happy and safe and being part of a great team makes it even more worthwhile.