

WHAT TO EXPECT WHEN YOU VISIT

We place the utmost importance on the safety and well being of our visitors and employees. We have introduced a range of new health and safety measures, in line with government advice, that seek to reduce the risk associated with the presence of COVID-19.

BEFORE YOUR VISIT:



To guarantee your entry slot and reduce queuing time, please **book your timed ticket online**.

BA i360 flights operate every 30 minutes, on the hour and half hour, [click here](#) for opening hours. Please arrive at least 30 minutes before your flight time to allow for security checks and boarding.



We politely request that you refrain from visiting if you start displaying any symptoms of Covid-19. Contact our customer service team to rearrange your booking.

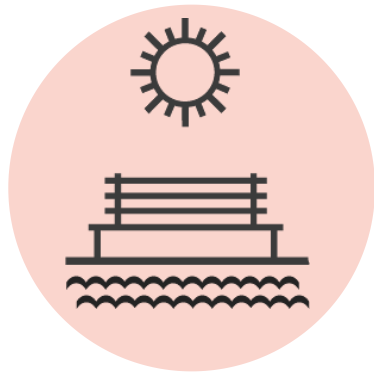


You may wish to bring your own suitable face mask or covering to enter the attraction, although the wearing of face masks on the BA i360 pod is not mandatory.

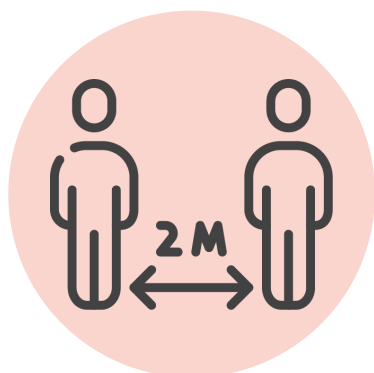


For any purchases at BA i360 we are encouraging contactless payments, so please remember to bring a suitable method with you.

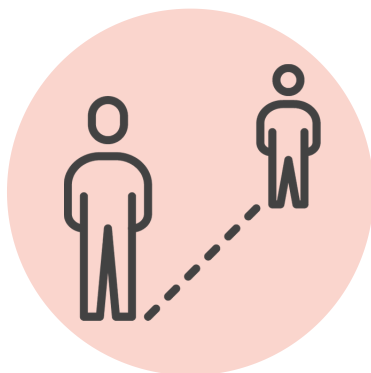
ON ARRIVAL:



We are fortunate to be located right on Brighton's seafront. We will be using our large, open, outdoor spaces for queuing, security checks and boarding the BA i360 pod as much as the British weather allows.



The queues for ticket and security checks may seem longer as we manage social distancing. Our Guest Experience hosts will assist you through the new procedures.

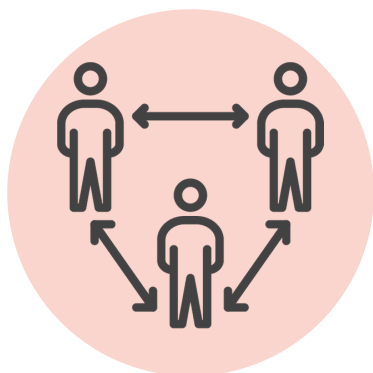


We have significantly reduced capacity and created specific viewing zones on the BAi360 pod. This allows for safe social distancing and the best possible visitor experience as you move around enjoying the 360° views.



In addition to our employees undergoing daily non-invasive temperature checks, we also ask our visitors to participate in such checks as a condition of entry. Any person displaying a high temperature associated with fever will not be permitted to enter.

SOCIAL DISTANCING:



We have introduced new arrangements for the application of social distancing in the queue, on the BA i360 pod, in our gift shop, café, restaurant and bar. Clear markers or signage have been installed to help visitors keep a safe distance from one another. Our employees will ensure that social distancing is being maintained.

HYGIENE MEASURES:



We have introduced enhanced cleaning measures, throughout the day, which seek to disinfect high-frequency touch points across the whole site. This includes cleaning the BA i360 pod between every flight plus additional cleaning in the restaurant, café and in all toilet facilities.



We have introduced new Personal Protective Equipment (PPE) requirements for a range of activities that employees routinely perform. These include face masks, disposable gloves, eye protection and hand sanitiser. The use of such equipment and clothing by our employees is both to protect them and our visitors.



We have introduced several hand sanitiser stations around the attraction for visitors to use. Please take the opportunity to sanitise your hands frequently.



We have installed new hygiene screens at many of our service counters in our gift shop, café, restaurant and bar to help physically separate visitors from employees.

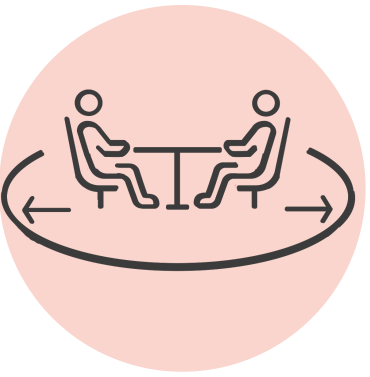


As with our employees, we politely request that visitors uphold the highest possible hygiene standards – through regular hand washing for at least 20 seconds, or the frequent application of hand sanitiser.



The air conditioning system on the BA i360 pod is extremely sophisticated. It has been reconfigured to bring in a continuous supply of fresh outside air which is then filtered on entry. All air inside the pod is expelled not recirculated.

FOOD & BEVERAGE:



We are fortunate to be located right on Brighton seafront with three different outdoor spaces available for eating and drinking. All of these areas, together with our restaurant, are set for distanced dining



Our hosts will greet you and direct you to your allocated table. We have new food ordering and collection procedures in place to allow for social distancing, these are detailed on our menu.



We've introduced new casual dining, utilising sealed packaging where possible, allowing the majority of our menu to be available to 'grab and go' from both our restaurant and café bar.

RESPECT THE RULES – ENJOY THE VIEWS!

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